

President Marshall E. Ochylski

Vice President
Jon-Erik G. Storm

Directors
Charles L. Cesena
Vicki L. Milledge

Vicki L. Milledge Louis G. Tornatzky

General Manager Renee Osborne

District Accountant
Warmerdam CPA Group

Unit Chief Scott M. Jalbert

Battalion Chief Josh Taylor

Mailing Address: P.O. Box 6064 Los Osos, CA 93412

Offices:

2122 9th Street, Suite 102 Los Osos, CA 93402

Phone: 805/528-9370 FAX: 805/528-9377

www.losososcsd.org

December 27, 2016

TO: LOCSD Board of Directors

FROM: Margaret Falkner, Utility Compliance Technician III

SUBJECT: Agenda Item 9C - 1/5/2017 Regular Board Meeting

Utilities Department Report for November 2016

WATER PRODUCTION INFORMATION

The total production for the month of **November 2016** was approximately **13.9 million gallons (MG)** this equates to an average daily demand of 464,000 gallons. This represents an **increase** in production from last year by approximately **24**%.

Using the state's formula to calculate residential usage per capita per day, for the month of **November 2016** our residential customers used **62** gallons per person per day.

PRODUCTION AND RUNTIME HOURS BY WELL SITE

The following tables break down the production by well site and runtime on the pump motors for the month of **November 2016**. Totals for last year are included for comparison:

Production (MG) November	2016	2015	
Palisades	3.9635	0.1112	
3 rd Street/Bayside	0.0000	2.7749	
8th Street/El Moro	3.9020	3.2010	
10 th Street	3.7762	2.9975	
South Bay (lower)	1.9136	1.5211	
South Bay (upper)	0.3660	0.6500	
OTAL:	13.9213	11.2557	

Runtime (Hours) November	2016	2015	
Palisades	165.9	51.5	
3 rd Street/Bayside	0.0	661.0	
8 th Street/El Moro	171.5	157.7	
10 th St	209.2	159.2	
South Bay (lower)	670.2	534.0	
South Bay (upper)	163.7	288.1	

TOTAL: 1380.5 1851.5

WATER BILLING INFORMATION

Fifty-seven percent of the service area received bills for approximately **12.9 MG** consumption for the period **October 11, 2016 through December 14, 2016**. This generated approximately **\$171,281** in revenue. This represents a **decrease** in consumption by approximately **5%** and an **increase** in revenue by approximately **8%** in comparison to last year at this time.

Enclosed are summary sheets for November 2016 along with graphs and tables for production, consumption and revenues.

FIRST DRAW LEAD AND COPPER WATER SAMPLING

Every three years the Los Osos Community Services District continues to monitor lead and copper levels found in consumer's tap water as mandated by the U.S. Environmental Protection Agency and State Water Resources Control Board (SWRCB), Division of Drinking Water (DDW). This program tests water that is drawn from a kitchen faucet after a minimum of six hours sitting in household plumbing pipe. The District's water permit requires a minimum of 20 households participate every three years. The District has no control over the materials used in household plumbing.

All samples are collected through the cooperation of volunteer residents. This year 21 residents participated in September 2016. It is nice to be able to report that <u>all</u> lead samples came back as non-detectable or less than 0.005 mg/L* of lead. A majority of the copper samples came back as non-detectable. A letter with the results of the sampling were sent to each of the participants. The District would like to thank all the volunteers in this important tri-annual sampling program once again.

*mg/L = milligrams per liter = one drop in 14 gallons

LOCSD AND GOLDEN STATE WATER COMPANY INTER-TIE PROJECT WORK

On December 20, 2016 representatives from the LOCSD, Golden State Water Company, Wallace Group, and John Madonna Construction met at 8:30 at the LOCSD office for a pre-construction meeting. Schedule of work and other items were discussed with assignments to various participants. The project location is the northwest corner of Los Olivos Avenue and 11th Street. The District provided the attached letter to residents in our water service area via door hanger and mailed to owners of the adjacent properties. This letter was hand delivered to the receptionist at Go Westy on December 22, 2016. The focus of the letter is parking issues. The Contractor will mobilize on December 30, 2016 and begin work on January 3, 2017. There will be some lane closures during the construction.

DRAINAGE WDID # 3 40M2000133

November produced 3.27 inches of rain recorded at the Water Operations Facility which brought the total rainfall for the calendar year to 14.69 inches. The County has a new link to rain information: http://wr.slocountywater.org/home.php

The District complies with the General National Pollutant Discharge Elimination System (NPDES) Permit for storm water discharges for small Municipal Separate Storm Sewer Systems (MS4). Whether it is raining or dry trash, pesticides, animal excrement, and other pollutants make their way to drainage systems then eventually out to the bay. Storm water pollution prevention measures are available on the District's Drainage web page: http://www.losososcsd.org/drainage-e293b4b

BAYRIDGE ESTATES WDID# 3 401027001

This subdivision was hooked up to the LOWWP collection system in early May 2016. There are 10 remaining septic tanks to be decommissioned. A notice of termination will be filed with the state on waste discharge orders once all paperwork is completed for transferring this subdivision to the County of San Luis Obispo. Until these documents are finalized our crews continue monitoring and responding to backups in the system. The District operated lift-station pump has been disconnected and removed. A permit fee of \$1,440 was paid for the period 7/1/2016 through 6/30/2017.

VISTA DE ORO WDID# 3 401024001

This subdivision was hooked up to the LOWWP collection system in April 2016. A notice of termination will be filed with the state on waste discharge orders once all paperwork is completed for transferring this subdivision to the County of San Luis Obispo. A permit fee of \$1,440 was paid for the period 7/1/2016 through 6/30/2017.

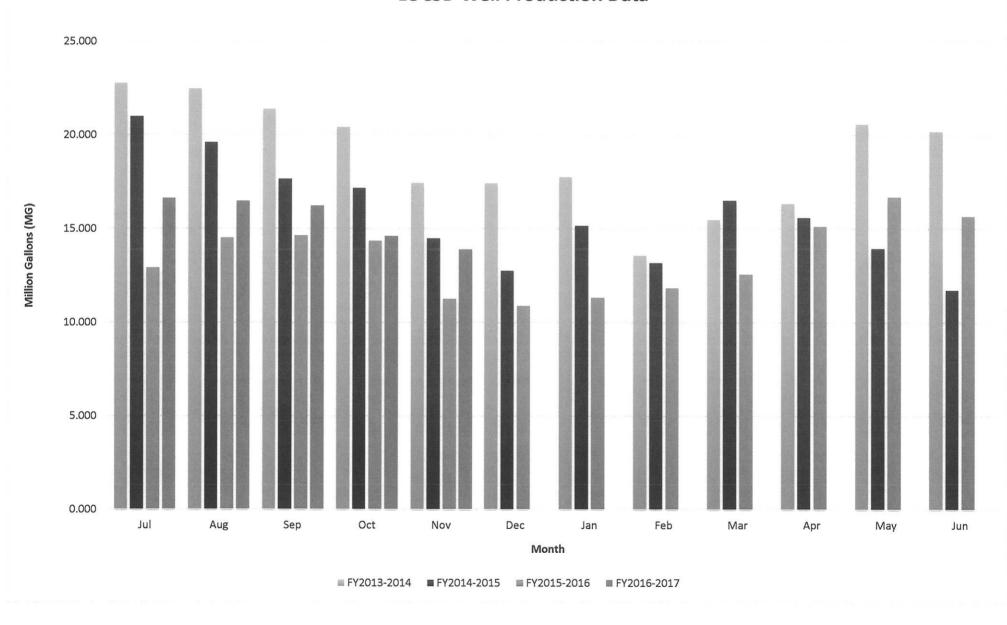
RECOMMENDATION

Staff encourages the Board to ask any questions they may have with regard to the aforementioned report or any other related item that may be listed separately as an agenda item.

Attachments

NOVEMBER 2016	8th St./ El Moro Well	3rd St./ Bayside Well	10th St. Well	South Bay Well	South Bay Upper Well	Palisades Well	All Wells TOTAL	Last Years TOTAL	Percent% Differential
Total Gallons Produced, Mgal	3.9020	0.0000	3.7762	1.9136	0.3660	3.9635	13.9213	11.2557	23.689
Average Daily Flow, Mgal					H. H.		0.4640		
Total Gallons to Waste (Filter Backwash), Mgal	0.0354			0.0000	0.0000		0.0354	0.0000	
Total Gallons to Waste (System Flushing), Mgal							0.0000	0.0000	
Distribution System Losses (Water Line Breaks), Mgal	11 11 11						0.0000	0.0000	
Total Gallons Adjusted, Mgal	3.8666			1.9136			13.8859	11.2557	23.37%
Pump Runtime, total hours	171.5	0.0	209.2	670.2	163.7	165.9	1380.5	1851.5	-34.12%
Daily Avg. Runtime, hours/day	5.7	0.0	7.0	22.3	5.5	5.5			
Energy Used, kWatts	6912	32	8480	9172		6745		28821	8.74%
Eff. Ratio, kWatts/hr	40.30	0.00	40.54	13.69		40.66			0.147
Chlorine Used, total gallons	49.4	0.0	27.9	26.8		30.4	134.5	132.7	1.38%
Aqua Mag, pounds	25.8		0.0	0.0		33.2	59.0	40.6	45.32%
Static water level, ft.	34.60	3.51	153.37	102.80	95.20	107.32			40.0270
Pump water level, ft.	153.23	0.00	256.10	183.07	0.00	209.27	3rd St. Well Out o	of Service.	
Draw-down level, ft.	118.63	0.00	102.73	80.27	0.00	101.95			
Gallons per minute	386	0	316	51	0	305			
Pressure, psi	95	О	37	63	0	55		100	

Historical to Present LOCSD Well Production Data



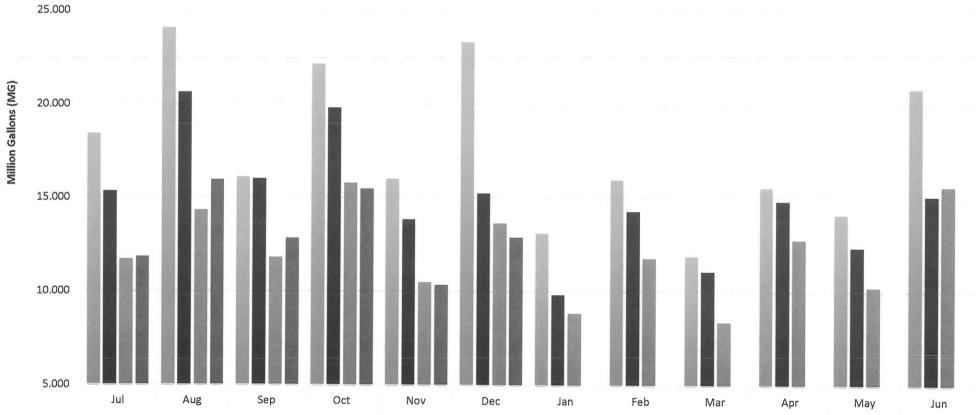
LOCSD Water Data

	Water Production Data in Million Gallons							
	FY 12-13	FY 13-14	FY 14-15	FY 15-16	FY 16-17			
Jul	25.600	22.779	20.979	12.924	16.640			
Aug	23.862	22.470	19.593	14.527	16.475			
Sep	21.340	21.380	17.667	14.640	16.233			
Oct	19.708	20.431	17.169	14.357	14.624			
Nov	16.939	17.436	14.482	11.256	13.921			
Dec	14.747	17.431	12.759	10.891				
Jan	15.268	17.780	15.174	11.329				
Feb	14.940	13.584	13.171	11.839				
Mar	18.193	15.476	16.508	12.562				
Apr	21.118	16.354	15.591	15.117				
May	22.310	20.591	13.966	16.695				
Jun	22.743	20.179	11.731	15.674				
TOTAL	236.767	225.890	188.790	161.807	77.894			

Consumption is billed for a two month period every month. Revenue is based on gallons billed - not cash received. Production is recorded daily.

Historical to Present LOCSD Water Consumption Based on Billing

30.000



5/11 to 7/10 6/11 to 8/10 7/11 to 9/10 8/11 to 10/10 9/11 to 11/10 10/11 to 12/10 11/11 to 1/10 12/11 to 2/10 1/11 to 3/10 2/11 to 4/10 3/11 to 5/10 4/11 to 6/10 Month (Reading Cycle)

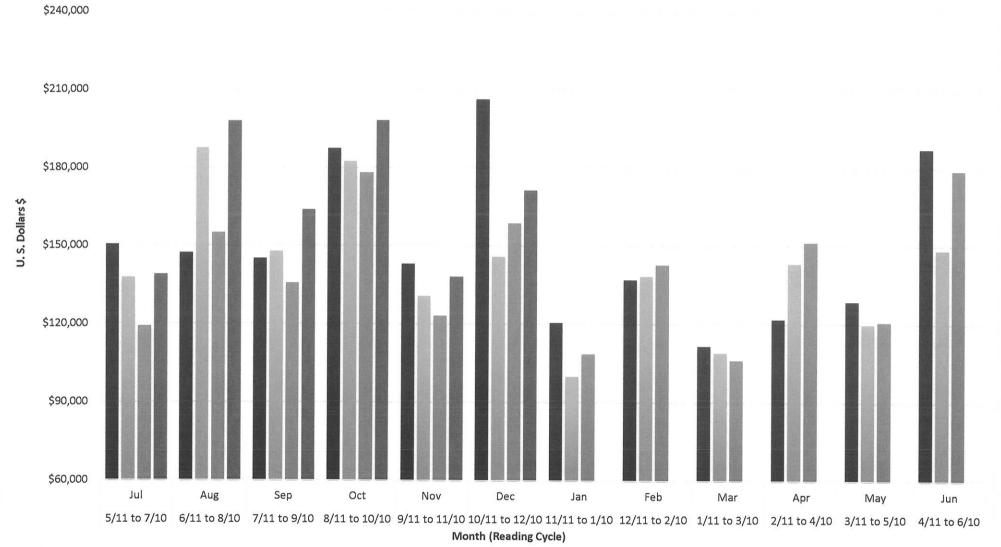
■ FY 13-14 ■ FY 14-15 ■ FY 15-16 ■ FY 16-17

LOCSD Water Data

	Water Consumption Data in Million Gallons								
% of Service									
Area	Billing Period		FY 12-13	FY 13-14	FY 14-15	FY 15-16	FY 16-17		
43	5/11 to 7/10	Jul	18.110	18.402	15.330	11.709	11.849		
57	6/11 to 8/10	Aug	26.006	24.061	20.627	14.342	15.953		
43	7/11 to 9/10	Sep	19.748	16.087	15.989	11.812	12.827		
57	8/11 to 10/10	Oct	21.617	22.142	19.804	15.787	15.492		
43	9/11 to 11/10	Nov	16.155	15.994	13.830	10.499	10.349		
57	10/11 to 12/10		17.096	23.342	15.236	13.647	12.910		
43	11/11 to 1/10		12.406	13.105	9.828	8.841			
- 57	12/11 to 2/10	Feb	16.223	15.969	14.276	11.770			
43	1/11 to 3/10	Mar	12.737	11.886	11.079	8.373			
57	2/11 to 4/10	Apr	16.756	15.559	14.829	12.762			
43	3/11 to 5/10	May	16.686	14.131	12.367	10.222			
57	4/11 to 6/10	Jun	22.709	20.852	15.111	15.624			
		TOTAL	216.249	211.530	178.306	145.388	79.380		

Consumption is billed for a two month period every month. Revenue is based on gallons billed - not cash received. Production is recorded daily.

Historical to Present LOCSD Water Revenue Based on Billing



■ FY 13-14 ■ FY 14-15 ■ FY 15-16 ■ FY 16-17

LOCSD Water Data

Water Revenue Data

% of							
Service							
Area	Billing Period		FY 12-13	FY 13-14	FY 14-15	FY 15-16	FY 16-17
43	5/11 to 7/10	Jul	\$127,737.70	\$150,401.90	\$137,752.98	\$119,138.01	\$139,017.75
57	6/11 to 8/10	Aug	\$175,798.70	\$147,246.54	\$187,468.02	\$154,995.56	\$197,721.40
43	7/11 to 9/10	Sep	\$139,628.43	\$145,135.28	\$147,808.06	\$135,669.34	\$163,852.81
57	8/11 to 10/10	Oct	\$163,698.98	\$187,431.78	\$182,463.96	\$178,030.01	\$198,170.30
43	9/11 to 11/10	Nov	\$128,918.55	\$143,029.03	\$130,772.31	\$123,221.32	
57	10/11 to 12/10	Dec	\$142,026.32	\$206,187.91	\$145,977.27	\$158,798.89	\$138,130.97 \$171,281.05
43	11/11 to 1/10	Jan	\$104,328.08	\$120,500.40	\$99,970.19	\$108,532.26	\$171,201.05
57	12/11 to 2/10	Feb	\$132,433.64	\$137,045.65	\$138,344.52	\$142,733.88	
43	1/11 to 3/10	Mar	\$95,487.96	\$111,475.31	\$109,092.25	\$106,198.53	
57	2/11 to 4/10	Apr	\$135,947.81	\$121,943.68	\$143,355.32	\$151,554.05	
43	3/11 to 5/10	May	\$133,939.00	\$128,784.61	\$120,013.25	\$120,748.17	
57	4/11 to 6/10	Jun	\$172,139.37	\$187,230.13	\$148,384.13	\$178,943.85	
		TOTAL	\$1,652,084.54		\$1,691,402.26		\$1,008,174.28

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December 21, 2016

President

Marshall E. Ochylski

Dear Neighbor

Vice President

Jon-Erik G. Storm

Directors

Charles L. Cesena Vicki L. Milledge Louis G. Tornatzky

General Manager Renée Osborne

District Accountant Warmerdam CPA Group

Unit Chief Scott M. Jalbert

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The Los Osos Community Services District (LOCSD) and Golden State Water Company (GSWC) have entered into an agreement for a waterline inter-tie replacement project at the corner of Los Olivos Avenue and 11th Street in Los Osos. This long awaited project is moving forward.

This notice is to inform you that construction is set to begin on January 3, 2017. The duration of the project is 120 days but will most likely be completed much sooner. The contract has been awarded to John Madonna Construction and they will begin mobilization on December 30, 2016 at 7:00 am. No parking signs will be placed around the intersection to comply with 72-hour notice of work commencement. Working hours will be between 7:00 am and 4:00 pm Monday through Friday. Please be aware that there will be minor traffic disturbances throughout the project. You will be notified of water service interruption as work progresses. Your cooperation is appreciated.

Construction Begin Date: Tuesday, January 3, 2017 at 7:00 am

Completion Date: May 3, 2017

Mobilization Date: Friday, December 30, 2016 at 7:00 am (72-hour notice) Contact for Questions/Compliments: Tony Lindstrom, GSWC Los Osos

Operations: (805) 528-2287

Thank you for your patience and understanding during construction.

Sincerely,

Mailing Address: P.O. Box 6064 Los Osos, CA 93412

Offices:

2122 9th Street, Suite 102 Los Osos, CA 93402

Phone: 805/528-9370 FAX: 805/528-9377

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Margaret Falkner Utility Compliance Technician III LOCSD Utilities Department