

Chapter 2.06 Water Conservation and Emergency Water Shortage Regulations Adopted  
2/5/15

2.06.01 Water Conservation Stages.

A. Stage I Conservation.

1. Upon a determination by the Board of Directors that there exists rainfall totals as March 31st: less than median of (17inches) for the current year, a target reduction of 5% and the following prohibitions shall take effect for residential customers:
  - (a) All outdoor irrigation of vegetation shall occur only between the hours of dusk and dawn
  - (b) The use of potable water to wash sidewalks, walkways, driveways, parking lots, open ground and other hard-surface areas by direct application shall be prohibited.
  - (c) The use of non-drinking-water fountains, except for those using recirculated water, shall be prohibited.
  - (d) Use of water which results in flooding or run-off in gutters or streets shall be prohibited.
  - (e) Commercial, and Irrigation customers will reduce consumption by 5% on a voluntary basis.
2. In Addition to the prohibitions referenced in Section 2.06.01.A1 above, the Board of Directors will initiate a public information campaign to educate District residents, urging water conservation and showing ways the public can save water.

B. Stage II Conservation.

1. In addition to Stage I conservation measures, upon determination of the Board of Directors that there exists rainfall total as of March 31st: less than or equal to thirty-two (32) inches for over two (2) years or less than or equal to forty-eight (48) inches over three (3) years or sixty-five 65 inches over four (4) years or eighty-one (81) inches over five (5) years, the following measures shall take effect immediately:
  - (a) Each residential unit shall be limited to 174 gallons per day per household or 58 gallons per day per occupant
  - (b) Use of water from fire hydrants shall be limited to fire suppression and/or other activities immediately necessary to maintain health, safety and welfare of residents within the boundaries of the Los Osos Community Services District.

- Agenda Item 8B - Attachment 2 Water Shortage Contingency Plan Elements
- (c) The use of District potable water for construction projects shall be prohibited.
  - (d) The washing of automobiles, trucks, trailers, boats and other types of mobile equipment not occurring upon the immediate premises of a commercial car wash and/or commercial service station shall be prohibited unless residents have an automatic shut-off hose nozzle and do not allow water to run off their property.
  - (e) The use of potable water to irrigate lawns, landscape plantings, groundcovers, and shrubs shall be limited to prescribed days and hours. Irrigation shall only occur between dusk and dawn, and shall only occur on Wednesday and Sunday for even numbered addresses, and Tuesday and Saturday for odd numbered addresses. Community recreational facilities shall be exempt from this prohibition.
  - (f) Water main flushing shall only occur in emergency situations as declared by the District General Manager.

- 2. In addition to those measures stated in 2.06.01.B1 above, the Board of Directors, by resolution and/or ordinance, may adopt additional water conservation measures on an urgency basis.

C. Stage III Conservation.

- 1. In addition to the water conservation measures established in Stage I and Stage II above, upon a determination of the Board of Directors that there exists, rainfall total as of March 31 is: less than or equal to 29 inches for over two (2) years or less than or equal to forty-three (43) inches over three (3) years or fifty-eight (58) inches over four (4) years or seventy-two (72) inches over five (5) years, or chloride triggers at 8<sup>th</sup> Street or 10<sup>th</sup> Street wells is equal to 150 milligrams per liter (mg/L), or Total Dissolved Solids (TDS) triggers at 8<sup>th</sup> Street or 10<sup>th</sup> Street wells is equal to 700 mg/L the following measures shall take effect:
  - (a) Each residential unit shall be limited to 150 gallons per day per household or 50 gallons per day per occupant based on the information on the Occupancy Form on file with the District.
  - (b) Each commercial customer shall be limited the amount in section 2.06.C.1(a) above or the water shortage contingency rate adopted by the Board of Directors.
  - (c) Irrigation of community recreational facilities and residential edible crops shall be exempt from this prohibition.
  - (d) Penalties up to two (2) times the established rate for usage above allocation, may be applied. District will notify customer of usage

Agenda Item 8B - Attachment 2 Water Shortage Contingency Plan Elements  
above allocation, if the customer fails to modify usage, penalties  
may be applied.

- (e) No new intent-to-serve applications will be considered.
- (f) No allocations may be transferred to another property.

2. In addition to those measures stated in Section 2.06.01.C1 above, the Board of Directors, by resolution and/or ordinance, may adopt additional water conservation measures on an urgency basis.

D. Stage IV Conservation.

1. In addition to the water conservation measures established in Stages I, II, and III above, upon a determination of the Board of Directors that there exists, rainfall total as of March 31st: less than or equal to twenty-six (26) inches for over two (2) years or less than or equal to thirty-eight (38) inches over three (3) years or fifty-one (51) inches over four (4) years, or sixty-four (64) inches over five (5) years, or chloride triggers at 8th Street or 10th Street wells is equal to 250 mg/L, or TDS triggers at 8th Street or 10th Street wells is equal to 850 mg/L the following measures shall take effect:

- (a) Each residential unit shall be limited to 135 gallons per day per household or 45 gallons per day per occupant based on the information on the Occupancy Form on file with the District.
- (b) Commercial allocation will be set at 10% below baseline.
- (c) Penalties up to four (4) times established rate may be applied.
- (d) No allocations may be transferred to another property.

2. In addition to those measures stated in Section 2.06.01.D1 above, the Board of Directors, by resolution and/or ordinance, may adopt additional water conservation measures on an urgency basis.

E. Stage V Conservation.

1. In addition to the water conservation measures established in Stages I, II, III and IV above, upon a determination of the Board of Directors that there exists, rainfall total as of March 31st: less than or equal to seventeen (17) inches for over two (2) years or equal than or equal to twenty-six (26) in. over three (3) yrs. or thirty-four (34) inches over four (4) years or forty-three (43) inches over five (5) years or chloride triggers at 8th Street or 10th Street wells is equal to 500 mg/L, or TDS triggers at 8th Street or 10th Street wells is equal to 1,000 mg/L the following measures shall take effect:

- Agenda Item 8B - Attachment 2 Water Shortage Contingency Plan Elements
- (a) Each residential unit shall be limited to 126 gallons per day per household or 42 gallons per day per occupant based on the information on the Occupancy Form on file with the District.
  - (b) Penalties up to four (4) times established rate may be applied.
  - (c) Commercial allocation will be set at 15% below baseline.
  - (d) Penalties up to four (4) times established rate may be applied.
  - (e) No allocations may be transferred to another property.

2. In addition to those measures stated in Section 2.06.01.E1 above, the Board of Directors, by resolution and/or ordinance, may adopt additional water conservation measures on an urgency basis.

#### 2.06.02 Water Shortage Contingency Stages Implementation

- A. Stage I – Alert
  - 1. Customers affected are residential only
- B. Stage II – Warning
  - 1. Customers affected are residential only
- C. Stage III – Emergency
  - 1. Customers affected are residential only
- D. Stage IV – Severe
  - 1. Customers affected are residential and commercial
- E. Stage V – Critical
  - 1. All customer classifications are affected

#### 2.06.03 Water-Saving Devices

- A. All customers are encouraged to install and use the following water conservation devices:
  - 1. Low flush toilets 1.6 gallons per flush or less;
  - 2. Low flow shower heads 2.0 gallons per minutes or less; and
  - 3. Drip irrigation.

2.06.04 Violation and Enforcement. The following apply to persons violating the provisions of District's water conservation and emergency water shortage regulations.

- A. First Violation. A copy of the notice will be left with someone at the residence or establishment, or left in a conspicuous place, at the time the violation is observed.
- B. Second Violation. A twenty-five dollar (\$25.00) surcharge, in addition to any other penalties or fees owing, shall be assessed to the account of the violator, and a copy of the violation notice will be sent to the address of the violator with delivery confirmation, with a letter explaining the gravity of the situation and the penalties for future violations.
- C. Third Violation. A two hundred and fifty dollar (\$250.00) surcharge, in addition to any other penalties or fees owing, shall be assessed to the account of the violator, and a one-gallon per minute flow restriction will be installed at the violator's meter and left in place for seventy-two (72) hours. Installation and removal charges shall be established by District resolution and shall be assessed to the account of the violator.
- D. Fourth Violation. The water meter will be removed from the premises of the violator. The meter will be reinstalled, on conditions set by the District, after the payment of District reconnection charges and the payment of all other charges, surcharges and penalties owing.

#### 2.06.05 Review and Appeals

Any person who disputes the application of these Water Conservation Regulations may seek review under the following procedures:

- A. Dispute Resolution Hearings shall be conducted by the General Manager or his/her designee on the following terms and conditions:
  - 1. The applicant shall request in writing a hearing within ten (10) days of the event giving rise to the dispute.
  - 2. All fines, penalties, surcharges, and service charges shall be deposited with the District.
  - 3. The hearing shall be conducted at a mutually acceptable time, as soon as practical.
  - 4. The General Manager shall consider the evidence presented at the hearing and is authorized to render a decision in his/her discretion that is consistent with the conservation measures established in Section 2.06.01 above.
- B. Appeals: The decision of the General Manager may be appealed by making written application to the Board of Directors, in care of the General Manager, within five (5) business days of the General Manager's decision. The appeal to the Board of Directors will be held under the procedures established in Sections 1.02.03.A and 1.02.03 of this Ordinance.

- Agenda Item 8B - Attachment 2 Water Shortage Contingency Plan Elements
- C. Judicial review of the decision of the Board of Directors shall be pursuant to Chapter I, Section 1.02.04 of this Ordinance.